

**2009 FCC EEO Public File Report for Suddenlink Communications
Potter County, Texas - #12059**

This Report Covers September 1, 2008 - August 31, 2009

Total Number of Full-Time Vacancies Filled During Period: 43

Total # People Interviewed for Full-Time Vacancies During Period: 130

Please see attached recruitment source list for recruitment source contact information.

Full-Time Positions Filled

#	Location	Position Title	# Hired	Recruitment Source of Successful Applicant(s)	Recruitment Source(s) Used to Fill Vacancy	Number of Interviews Referred by Each Recruitment Source	Total Number Interviewed
1	Amarillo	Broadband Technician I	4	Internet - 1, Other - 1, Rehire - 2	Suddenlink Website, Amarillo Globe News, TWC, Amarillo.com, Yahoo.com, Cumulus Radio	Internet - 1, Other - 1, Rehire - 2	4
2	Amarillo	CCR I-Retail	3	Other - 2, Cumulus - 1	Suddenlink Website, Amarillo Globe News, TWC, Amarillo.com, Yahoo.com	Other - 2, Cumulus - 1	3
3	Amarillo	Broadband Technician I	5	Employee Referral - 1, Amarillo Globe News - 2, Internet - 2	Suddenlink Website, Amarillo Globe News, TWC, Amarillo.com, Yahoo.com, Cumulus Radio	Internet - 5, Employee Referral - 2, TWC - 1, Amarillo Globe News - 2	10
4	Amarillo	Direct Sales Rep I	2	Internal - 1, Amarillo Globe News - 1	Suddenlink Website, Amarillo Globe News, TWC, Amarillo.com, Yahoo.com	Internet - 1, Yahoo.com - 2, Amarillo Globe News - 1, Internal - 1	5
5	Amarillo	Broadband Technician IV	2	Internal - 2	Internal Website	Internal - 3	3
6	Amarillo	CCR I-Retail	1	Newspaper	Suddenlink Website, Amarillo Globe News, TWC, Amarillo.com, Yahoo.com	Internet - 5, Employee Referral - 4, Yahoo.com - 3, Other - 2, TWC - 6, Amarillo Globe News - 14, Amarillo.com - 2	36
7	Amarillo	Broadband Tech I	4	Employee Referral - 3, Other - 1	Suddenlink Website, Amarillo Globe News, TWC, Amarillo.com, Yahoo.com, Cumulus Radio	Employee Referral - 3, Other - 1	4
8	Amarillo	Direct Sales Rep I	2	Amarillo Globe News - 2	Suddenlink Website, Amarillo Globe News, TWC, Amarillo.com, Yahoo.com	Internet - 1, Amarillo Globe Newspaper - 5, Amarillo Chamber of Commerce - 1	7
9	Amarillo	Broadband Technician I	5	Internet - 2, Other - 1, Yahoo - 1, Amarillo Globe News - 1	Suddenlink Website, Amarillo Globe News, TWC, Amarillo.com, Yahoo.com, Cumulus Radio	Internet - 3, Employee Referral - 1, Yahoo.com - 1, TWC - 1, Cumulus - 4, Rehire 1, Other - 1, Amarillo Globe News - 2	14

10	Amarillo	CCR I-Retail	n/a	Currently in interviewing process	Suddenlink Website, Amarillo Globe News, TWC, Amarillo.com, Yahoo.com	n/a	n/a
11	Amarillo	Broadband Technician I	5	Cumulus - 1, Amarillo Jobs.com - 1, Employee Referral - 2, Amarillo Globe News - 1	Suddenlink Website, Amarillo Globe News, TWC, Amarillo.com, Yahoo.com, Cumulus Radio	Cumulus - 1, Amarillo Jobs.com - 1, Employee Referral - 2, Amarillo Globe News - 1	5
12	Clovis	Broadband Technician I	2	Employee referral - 1, Internet - 1	Suddenlink Website, Clovis News Journal, NMWC, Monster.com	Internet - 2, Employee Referral - 2, Covis News - 3, Monster.com - 1	8
13	Tulia	Broadband Technician I	1	Employee referral	Suddenlink Website, TWC	Employee Referral - 1	1
14	CAO	Account Executive	6	Internal, Employee Referral (2), Recruiting Agency, suddenlink commercial, rehire	Suddenlink website, commercials, Careerbuilder, Culver Careers	13, 1, 10, 1	25
15	CAO	Voice Operations Supervisor	1	Internal	Suddenlink Website, commercials	5, 0	5

Amarillo Recruitment Source List

Name of Recruitment Source	Address	Contact Person	Telephone Number	Entitled to Notification	Total # of Referrals
Amarillo Globe News	900 South Harrison Street Amarillo	Crystal Tolleson	806-345-3238	N	25
Texas Workforce Center	1206 W 7th Amarillo, TX 79101	Mike	806-372-5521	Y	8
Clovis News Journal	521 Pile Street Clovis NM 88101	Debbie	505-763-3431	N	3
Suddenlink Careers	www.work4suddenlink.com	n/a	n/a	N	18
Internal Website	n/a	n/a	n/a	N	4
Yahoo.com	n/a	n/a	n/a	N	6
Cumulus Radio	301 S. Polk Ste. 100, Amarillo, TX	Jessica Rodriguez	806-342-5200	N	6
Amarillo.com	n/a	n/a	n/a	N	3
Amarillo Chamber of Commerce	1000 S. Polk, Amarillo, TX	na	806-373-7800	N	1
Monster.com	n/a	n/a	n/a	N	1
EE Referrals	n/a	n/a	n/a	N	15
Other	n/a	n/a	n/a	N	7
Rehire	n/a	n/a	n/a	N	3
Job Fairs	n/a	n/a	n/a	N	0

Total 100

Amarillo Recruitment Initiatives

Date	Event	Participants
09/24/08	KMID Job Fair	Lucinda Escobar - Regional Recruiter, Marie Kelleher - Business Ops Mgr.
10/02/08	Rawls College of Business Career Fair	Lucinda Escobar - Regional Recruiter, Sharon Judd - Worksource Representative
10/08/08	South Plains Job Fair	Lucinda Escobar - Regional Recruiter, Natalie Hopson - HR Intern Sharon Judd - Worksource Representative
10/14/08	Midland Job Fair	Lucinda Escobar - Regional Recruiter, Mark Parrish - System Director, Marie Kelleher - Business Ops Mgr.
10/14/09	Amarillo Job Fair	Penny Hull - HR Generalist, Todd Gray, Mark Goforth, Jeremy Moomaw, Mark Garcia - BBT Sups.
02/11/09	Rawls College of Business Career Fair	Lucinda Escobar - Regional Recruiter, Sharon Judd - Worksource Representative
04/08/09	MRT Job Fair	Lucinda Escobar - Regional Recruiter, Mark Parrish - System Director, Marie Kelleher - Business Ops Mgr.
04/08/09	South Plains Job Fair	Vickie Kern - HR Generalist, Rubin Moralez & Chris Ramirez - Sales Sups., Mark Arismendez - Saves Sup.
04/18/09	Amarillo Job Fair	Lucinda Escobar - Regional Recruiter, Angie Carson - Business Ops Mgr.
04/30/09	Midland College Job Fair	Lucinda Escobar - Regional Recruiter, Marie Kelleher - Business Ops Mgr.
09/11/08	Amarillo Chamber BBQ	Carl Rickwartz - BBT IV, Carrie Irwin - Marketing Mgr., Rick Eidam - BBT II, Mark Goforth - BBT Sup.
1/17/09 & 1/18/09	Cumulus Home & Garden Show	Jessica Wheeler - RSR, Michelle Hanna - RSR, Carrie Irwin - Marketing Mgr.
3/7/09 & 3/8/09	Texas Builders Association Home Show	Michelle Hanna - RSR, Sherry Kempf - DSR, Carrie Irwin - Marketing Mgr.
05/05/09	Chamber's Business Connection	Carrie Irwin - Marketing Mgr., Norman Jordan - SBS AE, Michael Davis - DSR
07/07/09	Hispanic Chamber of Commerce	Arthur Gallegas - DSR, Britney Allen - RSR, Carrie Irwin - Marketing Mgr.
7/15/09 - 7/18/09	Tulia County Fair	Arthur Gallegas - DSR, Sherry Kempf - DSR, Michael Davis - DSR
7/3/09 & 7/4/09	Clovis Chamber's Smoke on the Water	Arthur Gallegas - DSR
*10/21/08 Chamber's Students Touring Business Day: Tim Archer Director of Ops., Eric Kager - Plant Mgr., Carrie Irwin - Marketing Mgr., Rick Tinajero - BBT V		
*1/20/09 Connect Safely to the Internet Program: Carrie Irwin - Marketing Mgr., Teresa Kenedy - AISD, Glenda Utsey - Amarillo Police Dept.		
*2/24/09 Connect Safely to the Internet Program: Carrie Irwin - Marketing Mgr., Teresa Kenedy - AISD, Glenda Utsey - Amarillo Police Dept.		
*8/20/09 Connect Safely to the Internet Program: Carrie Irwin - Marketing Mgr., Teresa Kenedy - AISD, Glenda Utsey - Amarillo Police Dept.		
* BBT Progression Program: which allows technicians to self promote to higher levels by taking online courses and getting SCTE certified. Training is paid by Suddenlink.		
* Smartlink Online Courses: Available to all employees to take online courses to learn new skills		
*Establishment of training programs designed to enable unit personnel to acquire skills that could qualify them for higher level positions		