

EEO PUBLIC FILE REPORT

**2009 FCC EEO Public File Report for Suddenlink Communications
Logan County, WV - FCC EEO #12055
(Logan Co, WV & Floyd Co., KY)**

This Report covers September 1, 2008-August 31, 2009.

Total Number of Full-Time Vacancies Fill During This Period: 12

Total Number of People Interviewed For Full-Time Vacancies During This Period: 62

Please see attached recruitment source list for recruitment source contact information.

Full-Time Positions Filled

#	Position Title	Number Hired	Recruitment Source of Successful Applicant(s)	Recruitment Source(s) Used to Fill the Vacancy	Number of Interviewees Referred by Each Recruitment Source		Total Number Interviewed
1	Broadband Technician I	1	Newspaper	Internal Posting	0		5
				www.work4suddenlink.com	0		
				Newspaper Ad - Floyd County Times	4		
				State Job Service - Office of Employment Training	0		
				Big Sandy Area Community Action Program	0		
				Office of Vocational Rehabilitation	0		
				College Recruitment (Big Sandy Community & Technical College)	0		
				Carl D Perkins Job Corps Center	0		
				Employee Referral	1		

2	Broadband Technician I	1	Newspaper	Internal Posting	0		6
				www.work4suddenlink.com	1		
				Newspaper Ad - Logan Banner	1		
				State Job Service - Workforce WV	1		
				WV Dept. of Health and Human Resources	0		
				NAACP	0		
				WV Human Rights Commission	0		
				College Recruitment (Southern WV Community and Tech College)	0		
				Job Fair	0		
				Other / Friend	1		
				Employee Referral	1		
Other / Unknown	1						
3	Administrative Coordinator	1	Internal Posting	Internal Posting	1		1
				www.work4suddenlink.com	0		
4	Work Order QA Specialist	1	State Job Service	Internal Posting	0		5
				www.work4suddenlink.com	0		
				Newspaper Ad - Floyd County Times	2		
				State Job Service - Office of Employment Training			
				Big Sandy Area Community Action Program	0		
				Office of Vocational Rehabilitation	0		
				College Recruitment (Big Sandy Community & Technical College, Floyd County Area Technology Center)	0		
				Carl D Perkins Job Corps Center	0		
				Employee Referral	2		
				The David School	0		
				CareerBuilder	0		
Other / Friend	0						

5	Broadband Technician I	2	Employee Referral / Other - Unknown	Internal Posting	0		4
				www.work4suddenlink.com	0		
				Newspaper Ad - Logan Banner	0		
				State Job Service - Workforce WV	0		
				WV Dept. of Health and Human Resources	0		
				NAACP	0		
				CareerBuilder	0		
				College Recruitment (Southern WV Community and Tech College)	0		
				Employee Referral	3		
				Other / Unknown	1		
				Other / Internet	0		
				Internet Job Board	0		
				Monster	0		
				workintexas.com	0		
Walk In	0						
6	Broadband Technician I	1	CareerBuilder	Internal Posting	0		7
				www.work4suddenlink.com	1		
				State Job Service - Office of Employment Training	0		
				College Recruitment (Southern WV Community and Tech College)	0		
				CareerBuilder	4		
				The David School	0		
				Floyd County Area Technology Center	0		
				Big Sandy Area Community Action Program	0		
				Office of Vocational Rehabilitation	0		
				Carl D Perkins Job Corps Center	0		
				America's Job	0		
				ajb.org	1		
				Internet Job Board	0		
				Employee Referral	0		
				Other / Word of Mouth	0		
Other / Internet	0						
Other / Unknown	0						
WV Job Searches	1						

7	Broadband Technician I	1	Other / Internet	Internal Posting	0		4
				www.work4suddenlink.com	0		
				Newspaper Ad - Logan Banner	0		
				State Job Service - Workforce WV	0		
				WV Dept. of Health and Human Resources	0		
				NAACP	0		
				CareerBuilder	1		
				College Recruitment (Southern WV Community and Tech College)	0		
				Walk In	0		
				Employee Referral	2		
				Other / Internet	1		
				Other / Friend	0		
				Other / Word of Mouth	0		
8	Broadband Technician I	1	Employee Referral	Internal Posting	0		5
				www.work4suddenlink.com	0		
				Newspaper Ad - Logan Banner	0		
				State Job Service - Workforce WV	1		
				WV Dept. of Health and Human Resources	0		
				NAACP	0		
				CareerBuilder	0		
				College Recruitment (Southern WV Community and Tech College)	0		
				Employee Referral	3		
				Other / Friend	0		
				Walk In	0		
Other / Word of Mouth	1						

9	Broadband Customer Counter Rep	1	Internal Posting	Internal Posting	1		10
				www.work4suddenlink.com	1		
				State Job Service - Workforce WV	5		
				WV Dept. of Health and Human Resources	0		
				NAACP	0		
				Institutional Education Programs	0		
				College Recruitment (Southern WV Community and Tech College)	0		
				Internet Job Board	0		
				Employee Referral	2		
				Other / Earl Flower	0		
				Other / Job Search	0		
				CareerBuilder	0		
Other / Website	1						
10	Dispatcher I	1	www.work4suddenlink.com	Internal Posting	0		6
				www.work4suddenlink.com	1		
				State Job Service - Workforce WV	2		
				CareerBuilder	2		
				Other / Website	0		
				Newspaper - Did not place Ad	0		
				Internet Job Board	0		
				Indeed.com	1		
				Other / Friend	0		
Job Fair	0						
11	Broadband Technician I	1	Employee Referral	Internal Posting	0		9
				www.work4suddenlink.com	1		
				State Job Service - Workforce WV	3		
				CareerBuilder	2		
				Walk In	1		
				Other / Unknown	1		
				Employee Referral	1		
				Indeed.com	0		

Recruitment Source List

Name of Recruitment Source	Address	Contact Person	Telephone Number	Entitled to Notification	Total Number of Referrals
WVU Institute of Technology		Cantrell Miller III	304-442-3185	No	
The Community & Technical College at Institute of Technology WVU		Thomas Minnich	304-442-3245	No	
Marshall University		Trish	304-696-2370	No	
University of Charleston		Sherri Washington	304-357-4745	No	
WV State College		Sherri Cox	304-766-3250	No	
Southern WV Community & Tech College		Sherry Dempsey	304-792-7098	Np	
Institutional Education Programs		Judy Burkel	jburkle@access.k12.wv.us	Yes	
Black Ministerial Alliance	1342 Lewis Street Charleston, WV 25311	Rev. Lord Allan Hill		No	
YWCA	1114 Quarrier Street Charleston, WV 25301	Paula Smith	304-340-3615	No	
WV Human Rights	1321 Plaza East Room 108 A Charleston, WV 25301-1400	Ivin B. Lee	888-676-5546 / 304-558-2616	No	
Native American Council of WV		Darla Spencer	304-562-7233	No	
Logan Banner		Dottie	304-752-6950	No	15
NAACP	P.O. Box 1983 Logan, WV 25601		304-369-9870	No	
WV Department of Health and Human Resources	195 Dingess Street, Logan, WV 25601	Dee Newsome, FSS	304-762-7095 Ext 306	No	
Workforce WV		Bonnie Bowe	304-792-7010	Yes	29
WV Placement Project	218 Dickinson Street Charleston, WV 25301		304-344-2291	No	

Tri-County YMCA	P.O. Box 737 Scott Depot, WV 25560		304-757-0016	No	
Charleston Salvation Army	301 Tennessee Ave. Charleston, WV 25302		304-343-4548	No	
Goodwill Industries of Kanawha Valley, Inc	209 Virginia Street, West Charleston, WV 25302		304-346-0811	No	
WV Community Voices	1018 Kanawha Blvd. East Suite 1100, Charleston, WV 25302		304-558-0530	No	
WV Council of Churches	2207 Washington Street, East Charleston, WV 25311		304-344-3141	No	
WV Development Office	1900 Kanawha Blvd. East Bldg. 6 Room 553, Charleston, WV 25305		304-588-2001	No	
WV Municipal League	2020 Kanawha Blvd. East Charleston, WV 25311		304-342-5564	No	
WVU Extension	203 Cox Hall, 3110 MacCorkle Ave. SE Charleston, WV 25304	David Hughes, PHD	304-558-3497	No	
YMCA of Kanawha Valley	300 Hillcrest Drive, East Charleston, WV 25311		304-340-3527	No	
SCTE			On-Line Postings	No	
Monster			On-Line Postings	No	1
Broadband Careers			On-Line Postings	No	
Network WV / Channel Crawl		Carol Prunty	304-422-6088	No	
The Weather Channel / Channel Crawl		Carol Prunty	304-422-6088	No	
Recruitment Ad for Television Broadcast		Carol Prunty and Trish Lindsay	304-422-6088	No	
Big Sandy Community & Tech College	1 Bert T Combs Drive, Prestonsburg, KY 41653		606-886-3863	No	
Floyd County Area Technology Center	HC 79, box 205 Martin, KY 41649		606-285-3088	No	
The David School	PO Box 1 David, KY 41616		606-226-9911	No	
Floyd County Time		Kim	606-886-8506	No	7
The Mountain Citizen			606-298-7570	No	
Big Sandy News			606-638-4581	No	

NAACP	P.O. Box 411 Matewan, WV 25676		304-235-3337	No	
Office of Employment Training		Jerry	606-889-1772	Yes	6
Ben Franklin Career Center Programs		Carol	coconnel@access. k12.wv.us	No	
Big Sandy Area Community Action Program	313 Westminster St., Prestonsburg, KY 41653		606-886-2929	No	
Office of Vocational Rehabilitation	207 West Court St. Prestonsburg, KY 41653		606-886-9461	No	
Carl D Perkins Job Corps Center	475 Meadows Branch, Prestonsburg, KY 41653-1503		606-886-1037	No	
Religious Coalition for Community Renewal		W.I. "Bill" Hairston	304-343-9632	No	
Magnets on Suddenlink Vehicles Advertising Recruiting				No	
CareerBuilder.com			On-Line Posting	No	43
Internet Job Board				No	19
Friend				No	6
Hotjobs.com			On-Line Posting	No	
www.work4suddenlink.co m			Internal Posting	Yes	2
www.work4suddenlink.co m			External Posting	Yes	27
Employee Referral				No	29
Bettercharlestonjobs.com				No	
Other / Unknown				No	8
Other / Word of Mouth				No	2
Mountain State University				No	
Walk In				No	5
Other / Web Search				No	1
Other / Web Site				No	2

Indeed.com				No	3
Rehire				No	
Other / Family				No	
Job.com				No	
Other / Online				No	
Simply Hired Website				No	
Oodle.com				No	
Job Fair				No	2
Trade Journal				No	
Google				No	
Jobirn.com				No	
TheLadders.com			On-Line Posting	No	
WICT			On-Line Posting	No	
Midohiovalleyjobs.com			On-Line Posting	No	
Multichannel News			Publication	No	
Headhunter.net				No	
Other / Recruiter				No	
Referral Networks				No	
Ohiomeansjobs.com				No	
Workintexas.com				No	1
America's Job				No	2

Recruitment Initiatives - FCC Unit # 12055

No	Date	Initiative	Description	Scope of Involvement	Personnel Involved	Location
1	11/6/08- School Year	College Programming	Marshall University student - produced programming	Partnered with Marshall University to air Journalism Student programming on Channel 19 and 22 on Thursday Nights	Kenny Phillips	Channels 19 & 22 / Every Thursday Evening
2	1/21/2009	All Employee Email	EEO Reminder	All Employee Communication regarding Suddenlink's commitment to EEO practices	Jerry Kent, CEO	Via Email
3	Assigned 7/7/2008 Completion Required by 10/1/08	Management Training	On-Line Training / Suddenlink seeks to provide a culture that is fair, inclusive, diverse and ethical.	4 Courses - Managing Within the Law (Discrimination; Legal Guidelines for Interviewing; Preventing Sexual Harassment-Manager Version; Top Ten Ways for a Manager to Stay Out of Jail	Supervisors, Managers, Directors	Smartlink - Corporate Maintained On-Line University
4	2/24/2009	Job Fair	Southern WV Community and Technical College - 2009 Job Fair	Participant / Had Booth	Laura Surface	Southern WV Community and Technical College