

**2009 FCC EEO Public File Report for Suddenlink Communications  
Lubbock County, Texas - #1495**

*This Report Covers September 1, 2008 - August 31, 2009*

**Total Number of Full-Time Vacancies Filled During Period: 227**

**Total # People Interviewed for Full-Time Vacancies During Period: 553**

*Please see attached recruitment source list for recruitment source contact information.*

**Full-Time Positions Filled**

#	Location	Position Title	# Hired	Recruitment Source of Successful Applicant(s)	Recruitment Source(s) Used to Fill Vacancy	Number of Interviews Referred by Each Recruitment Source	Total Number Interviewed
1	Lubbock	CCR I-Tech	14	Internet - 3, Lubbock AJ - 3, Employee Referral - 6, Other - 1, Jobspot.com - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internet - 4, Lubbock AJ - 4, Employee Referral - 7, Other - 1, Jobspot.com - 1	17
2	Lubbock	Customer Care Supervisor	2	Internal - 2	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internal - 6	6
3	Lubbock	CCR I-Acct SVC	9	Internet - 1, Lubbock AJ - 6, Employee Referral - 1, Other - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internet - 1, Lubbock AJ - 6, Employee Referral - 1, Other - 1	9
4	Lubbock	Collections Specialist I	1	Lubbock AJ - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internet - 2, Internal - 1, Lubbock AJ - 1	4
5	Lubbock	CCR II-Sales	2	Internal - 2	Internal Website	Internal - 6	6
6	Lubbock	CCR II - Technical Support	1	Internal - 1	Internal Website	Internal - 6	6
7	Lubbock	CCR I-Tech	13	Internet - 4, Lubbock AJ - 4, Employee Referral - 2, Other - 1, TWC - 1, Lubbockonline.com - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internet - 5, Lubbock AJ - 6, Employee Referral - 6, Other - 1, TWC - 2, Lubbockonline.com - 1	21
8	Lubbock	Broadband Technician I	1	Lubbockonline.com - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Lubbockonline.com - 1	1
9	Lubbock	Market Segment Manager	1	Internal - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internal - 2, Internet - 2	4
10	Lubbock	CCR I-Sales	5	Employee referral - 3, Internet - 1, Yahoo.com - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internet - 1, Lubbock AJ - 1, Employee Referral - 5, Other - 2, Internal - 2, Yahoo.com - 1	12
11	Lubbock	CCR II-Sales	1	Internal - 1	Internal Website	Internal - 4	4
12	Lubbock	Dispatcher I	1	Internal - 1	Internal Website	Internal - 4	4
13	Lubbock	CCR I-Retail	1	Internal - 1	Internal Website	Internal - 2	2
14	Lubbock	Central Systems Tech II	1	Internal - 1	Internal Website	Internal - 3	3
15	Lubbock	CCR I-Tech	3	Employee referral 1, Internal - 2	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Employee referral 1, Internal - 2	3

16	Lubbock	Direct Sales Rep I	5	Lubbock AJ - 4, Other - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internet - 1, Lubbock AJ - 5, Employee Referral - 1, other - 1	8
17	Lubbock	CCR I-Sales	1	Rehire - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Rehire - 1	1
18	Lubbock	Administrative Specialist I	1	Other - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internet - 5, Lubbock AJ - 1, Other - 3, Internal - 2, Yahoo.com - 1	12
19	Lubbock	CCR II-Tech	1	Internal - 1	Internal Website	Internal - 5	5
20	Lubbock	Customer Care Supervisor	1	Lubbock AJ - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internet - 4, Lubbock AJ - 1, Other - 1, Internal - 2	8
21	Lubbock	Broadband Technician I	4	Internet - 4, Employee Referral - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internet - 3, Lubbock AJ - 1, Employee Referral - 2, Other - 2, Internal - 1, TWC - 1, Yahoo.com - 1	11
22	Lubbock	CCR I-Tech	14	Internet - 3, Lubbock AJ - 3, Employee Referral - 4, other - 2, Yahoo.com - 1, Rehire 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internet - 4, Lubbock AJ - 8, Employee Referral - 9, Other - 2, TWC - 2, Lubbockonline.com - 1, Yahoo.com - 1, Rehire - 1	28
23	Lubbock	Data Analyst I	1	Internal - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internet - 3, Lubbock AJ - 3, Employee Referral - 1, Internal - 1, Yahoo.com - 1	9
24	Lubbock	Executive Assistant	1	Employee referral - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Lubbock AJ - 1, Employee Referral - 2	3
25	Lubbock	CCR I-Tech	1	Internal - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internet - 1, Employee Referral - 2, Other - 1, Internal - 2, Yahoo.com - 2	8
26	Lubbock	Sales Support Administration	1	Internal - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internal - 4	4
27	Lubbock	CCR II - Retail	1	Internal - 1	Internal Website	Internal - 5	5
28	Lubbock	CCR I - Retail	1	Employee referral - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internet - 2, Employee Referral - 4, Yahoo.com - 2	8
29	Lubbock	CCR I-Acct SVC	9	Internet - 3, Lubbock AJ - 1, Employee Referral - 3, Other - 1, TWC - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internet - 3, Lubbock AJ - 2, Employee Referral - 5, Other - 2, TWC - 3, Job Fair 1	16

30	Lubbock	Collections Specialist I	3	Lubbock AJ - 2, Employee Referral - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internet - 2, Lubbock AJ - 6, Employee Referral - 2, TWC - 2	12
31	Lubbock	CSR - Call Center	4	Lubbock AJ - 2, Employee Referral - 1, Job Fair - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internet - 7, Lubbock AJ - 9, Employee Referral - 8, Other - 2, TWC - 3, Job Fair - 1	30
32	Lubbock	CCR I-Sales	1	Rehire - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Rehire - 1	1
33	Lubbock	Construction Technician I	2	Internal - 2	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internal - 6	6
34	Lubbock	Construction Technician II	2	Internal - 2	Internal Website	Internal - 8	8
35	Lubbock	Regional Tech Ops Manager	1	Employee referral - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Employee Referral - 1	1
36	Lubbock	Broadband Technician IV	2	Internal - 1	Internal Website	Internal - 3	3
37	Lubbock	Broadband Technician V	4	Internal - 4	Internal Website	Internal - 9	9
38	Lubbock	CCR I - Retail	1	Internal - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internal - 2	2
39	Lubbock	CCR I-Tech	24	Internet - 5, Lubbock AJ - 2, Employee Referral - 7, Other - 5, Internal - 1, TWC - 1, Rehire - 3	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internet - 8, Lubbock AJ - 5, Employee Referral - 13, Other - 6, Internal - 1, TWC - 1, Yahoo.com - 1, Rehire - 4	39
40	Lubbock	Customer Satisfaction Anlyst I	1	Internal - 1	Internal Website	Internal - 7	7
41	Lubbock	CCR I-Acct SVC	8	Internet - 1, Lubbock AJ - 1, Employee Referral - 5, Other - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internet - 4, Lubbock AJ - 1, Employee Referral - 5, Other - 2, TWC - 1	13
42	Lubbock	CCR I-Sales	2	Employee referral - 1, Lubbock AJ - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internet - 4, Lubbock AJ - 7, Employee Referral - 6, Other - 1, TWC - 2, Yahoo - 2	22
43	Lubbock	CCR I-Tech	6	Internet - 2, Lubbock AJ - 1, Employee Referral - 1, TWC - 1, Rehire - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internet - 7, Lubbock AJ - 3, Employee Referral - 4, Other - 6, Lubbockjobspot.com - 1, TWC - 1, Lubbockonline.com - 1, Yahoo - 1, Rehire - 1	25
44	Lubbock	CCR I-Tech	8	Internet - 4, Lubbock AJ - 1, Other - 2, TWC - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internet - 7, Lubbock AJ - 1, Employee Referral - 1, Other - 4, TWC - 1	14

45	Lubbock	Voice Operations Specialist	2	Internal - 2	Internal Website	Internal - 4	4
46	Lubbock	CCR I-Tech	1	Internal - 1	Internal Website	Internal - 1	1
47	Lubbock	Billing Analyst	1	Internal - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internal - 3	3
48	Lubbock	CCR I-Sales	2	Employee referral - 1, Job Fair - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Lubbock AJ - 1, Employee Referral - 2, TWC - 1, Job fair - 4	8
49	Lubbock	Voice Operations Specialist	2	Internal - 2	Internal Website	Internal - 6	6
50	Lubbock	CCR II - Account Services	2	Internal - 2	Internal Website	Internal - 3	3
51	Lubbock	Broadband Technician I	n/a	Currently in interviewing process	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	n/a	0
52	Lubbock	Regional Engineer	1	Internet - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo, Careerbuilder, Cable360jobs	Internet - 1, Internal - 1, TWC - 1, Careerbuilder - 1	4
53	Lubbock	CCR I-Tech	7	Internet - 1, Lubbock AJ - 2, Employee Referral - 2, Other - 1, Lubbockonline.com - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internet - 2, Lubbock AJ - 2, Employee Referral - 4, Other - 1, Lubbockonline.com - 1, Yahoo - 1	11
54	Lubbock	Marketing Manager	1	Internal - 1	Internal Website	Internal - 1	1
55	Lubbock	CCR I-Acct SVC	7	Internet - 2, Lubbock AJ - 1, Employee Referral - 1, TWC - 2, Yahoo - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internet - 2, Lubbock AJ - 3, Employee Referral - 1, Other - 3, TWC - 5, Yahoo.com - 1	15
56	Lubbock	CCR I - Sales	4	Employee referral - 3	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Employee Referral - 3, Lubbockonline.com - 1	4
57	Lubbock	Administrative Specialist I	n/a	Currently in interviewing process	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	n/a	0
58	Lubbock	CSR - Call Center	3	Internet - 1, Employee Referral - 1, Lubbockonline.com - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internet - 1, Lubbock AJ - 1, Employee Referral - 1, TWC - 1, Lubbockonline.com - 2	6
59	Lubbock	CCR II-Sales	1	Internal - 1	Internal Website	Internal - 1	1
60	Lubbock	Collections Specialist I	1	Employee referral - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Employee Referral - 1	1
61	Lubbock	CCR I-Tech	4	Employee referral - 3, Job fair - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Employee Referral - 4, TWC - 1, Job Fair - 1	6

62	Lubbock	Voice Operations Supervisor	1	Internal - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internal - 5	5
63	Lubbock	Customer Satisfaction Anlyst I	n/a	Currently in interviewing process	Internal Website	n/a	0
64	Lubbock	CCR I - Acct SVC	3	Internet - 1, Employee Referral - 1, Lubbockonline.com - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internet - 1, Lubbock AJ - 2, Employee Referral - 2, Lubbockonline.com - 1	6
65	Lubbock	CCR I-Sales	3	Internet - 1, Lubbock AJ - 1, Employee Referral - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internet - 4, Lubbock AJ - 2, Employee Referral - 5, TWC - 1	12
66	Lubbock	CSR - Call Center	4	Lubbock AJ - 3, Other - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internet - 2, Lubbock AJ - 6, Employee Referral - 3, Other - 3, TWC - 3	17
67	Lubbock	Voice Operations Specialist	n/a	Currently in interviewing process	Internal Website	n/a	0
68	Lubbock	CCR I-Tech	7	Internet - 1, Lubbock AJ - 3, Other - 3	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internet - 2, Lubbock AJ - 3, Other - 3	8
69	Lubbock	Collections Specialist I	2	Internet - 1, Rehire - 1	Suddenlink Website, Lubbock AJ, Lubbockjobspot.com, TWC, Lubbockonline.com, Yahoo	Internet - 1, Rehire - 1	2
70	Lubbock	Voice Operations Supervisor	1	Internal - 1	Internal Website	Internal - 9	9
71	Lubbock	Data Analyst I	n/a	Currently in interviewing process	Internal Website	n/a	0

**Lubbock Recruitment Source List**

<b>Name of Recruitment Source</b>	<b>Address</b>	<b>Contact Person</b>	<b>Telephone Number</b>	<b>Entitled to Notification</b>	<b>Total # of Referrals</b>
Lubbock Avalanche Journal	710 Avenue J Lubbock, TX 79401	Carrie Patton	806-762-8844	N	91
Texas Workforce Commission	1212 13th st. Ste. 101 Lubbock, TX	Sharon Judd	806-385-7897	Y	32
Texas Tech University Rawls	PO BOX 11701-Rawls College of	Robert Shindell	806-742-2221	N	0
Plainview Daily Herald	820 Broadway Street Plainview, TX	Jobita Lopez	806-296-1300	N	0
Careerbuilder	n/a	n/a	n/a	N	1
Suddenlink Careers	www.work4suddenlink.com	n/a	n/a	N	96
Cable360 Jobs	n/a	n/a	n/a	N	0
Lubbockjobspot.com	n/a	n/a	n/a	N	2
Lubbockonline.com	n/a	n/a	n/a	N	10
Yahoo.com	n/a	n/a	n/a	N	14
Internal Website	n/a	n/a	n/a	N	129
EE Referrals	n/a	n/a	n/a	N	115
Other	n/a	n/a	n/a	N	48
Rehire	n/a	n/a	n/a	N	8
Job Fairs	n/a	n/a	n/a	N	7

Total 553

**Lubbock Recruitment Initiatives**

<b>Date</b>	<b>Event</b>	<b>Participants</b>
09/24/08	KMID Job Fair	Lucinda Escobar - Regional Recruiter, Marie Kelleher - Business Ops Mgr.
10/02/08	Rawls College of Business Career Fair	Lucinda Escobar - Regional Recruiter, Sharon Judd - Worksource Representative
10/08/08	South Plains Job Fair	Lucinda Escobar - Regional Recruiter, Natalie Hopson - HR Intern Sharon Judd - Worksource Representative
10/14/08	Midland Job Fair	Lucinda Escobar - Regional Recruiter, Mark Parrish - System Director, Marie Kelleher - Business Ops Mgr.
02/11/09	Rawls College of Business Career Fair	Lucinda Escobar - Regional Recruiter, Sharon Judd - Worksource Representative
04/08/09	MRT Job Fair	Lucinda Escobar - Regional Recruiter, Mark Parrish - System Director, Marie Kelleher - Business Ops Mgr.
04/08/09	South Plains Job Fair	Vickie Kern - HR Generalist, Rubin Morales & Chris Ramirez - Sales Sups., Mark Arismendez - Saves Sup.
04/18/09	Amarillo Job Fair	Lucinda Escobar - Regional Recruiter, Angie Carson - Business Ops Mgr.
04/30/09	Midland College Job Fair	Lucinda Escobar - Regional Recruiter, Marie Kelleher - Business Ops Mgr.
Sept. 08	Lubbock Chamber BBQ	Brian Borthwick - System Director, Randy Marroquin - Plant Mgr., Marty Stevens, Brent Muphrey, Jeff Goldston, Sam Luna - BBT Sups., Alee Hartline - Marketing Coordinator
Sept. 08	Plainview Cowboy Days	Randy Marroquin - Plant Mgr., Kristi Harris, Leticia Guajardo, Teresa Landeros - RSRs, Josh Perez, Gilbert Montoya, Domingo Rosales, John Hilario - BBTs
Oct. 08	Wayland Baptist University Golf	Brian Borthwick - System Director, Mike Nelson - VP Finance, Jacob Lopez - Marketing Ops. Mgr., Marty Stevens - BBT Sup.
Nov. 08	Holiday Happenings	Alona Beesinger - Marketing Mgr., Brian Borthwick - System Director, Jacob Lopez - Marketing Ops. Mgr.
Dec. 08	Plainview Christmas Parade	Randy Marroquin - Plant Mgr., Kristi Harris, Leticia Guajardo, Teresa Landeros - RSRs, Josh Perez, Gilbert Montoya, Domingo Rosales, John Hilario, Mark Alvarez - BBTs
Jan. 09	Greyhound Rescue	Daniel Spray, Training Mgr.
Feb. 09	Waltzing for Wishes	Alona Beesinger - Marketing Mgr.
Feb. 09	Rawls Business School	Alona Beesinger - Marketing Mgr., Bryan Hays - BBT Sup
Feb. 09	Univision USA vs. Mexico Viewing Party	Brent Murphrey - BBT Sup., Brandon Morales - SBS Support, Randy Marroquin - Plant Mgr.
Feb. 09	Hispanic Women Scholarship Banquet	Alona Beesinger - Marketing Mgr.
Feb. 09	Pedi Heart Reunion	Alona Beesinger - Marketing Mgr.
Feb. 09	Post Chamber of Commerce Banquet	Alona Beesinger - Marketing Mgr.
Mar. 09	KTXT TV Pledge Night	Brian Borthwick - System Director, Alona Beesinger - Marketing Mgr.
Mar. 09	Lubbock Women of Excellence	Alona Beesinger - Marketing Mgr., Sherry Odorizzi - Executive Asst., Janice McKinley - Business Mgr., Frieda Henderson - Marketing Mgr., Alee Hartline - Marketing Coordinator, Sylvia Ortega - Billing Mgr., Kelley Moss - Billing Analyst, Vera Perez - Sr. HR Director
Mar. 09	Boys and Girls Club 13th Annual Outback Dinner	Janice McKinley - Business Mgr., Paul Mathison - Construction Mgr.
Mar. 09	Lubbock Centennial Birthday Bash	Brian Borthwick - System Director
Mar. 09	Covenant Hospice Beans & Cornbread Lunch	Alona Beesinger - Marketing Mgr., Janice McKinley - Business Mgr., Brian Borthwick - System Director, Randy Marroquin - Plant Mgr., Marty Stevens, Bryan Hays - BBT Sups, Kody Gould, Jessie Quintero, David Culp - BBTs
Mar. 09	WTX Builders Home & Garden Show	Alona Beesinger - Marketing Mgr., Debra Chapa - RSR II, Erika Salinas - RSR, Cindy Sanchez - Dispatch, Bryan Hays - BBT Sup., Tyler Chapman, John LaFreniere, Bryan McGee, Josh Wall - DSRs, Garrett Wheeler, Pete Gonzales, David Culp, Mike Ruiz, Michael Murphy, Joe Cerda - BBTs
Mar. 09	Lubbock Centennial Closing	Alona Beesinger - Marketing Mgr., Marty Stevens, Brent Muphrey, Bryan Hays - BBT Sups, Jeremy McDonald, Garrett Wheeler, Jessie Quintero - BBTs
Apr. 09	ABC Rodeo	Alona Beesinger - Marketing Mgr., Brian Borthwick - System Director, Randy Marroquin - Plant Mgr.

Apr. 09	Children's Advocacy Stand up for Children	Alona Beesinger - Marketing Mgr., Brian Borthwick - System Director, Jennifer Frager - Sales Mgr., Penny Hull - HR Generalist, Brent Muphrey - BBT Sup., James Graves - BBT V, Charlie Stegal - BBT V, Sandra Napier - Admin Coordinator, Colleen Moushey - Reg. Business Mgr., Alee Hartline - Marketing Coordinator, Debra Chapa - RSR II, Amanda Webb - Admin, Ashley Richardson, Jeanine Stevens, Jasmine Kendrick, Lucinda Ordonez - CCRs
Apr. 09	WTX Combat	Mark Munoz - BBT, Anthony Huerta - BBT
Apr. 09	Lubbock Chamber Technology Lunch	Marty Stevens, Sam Luna, Bryan Hays, Brent Murphrey - BBT Sups
Apr. 09	Lubbock Symphony Baseball Music Project	Brian Borthwick - System Director, Alona Beesinger - Marketing Mgr., Randy Marroquin - Plant Mgr., Larry LaFreniere - VP of Tech Ops., Dave Gilles - SVP of West Region, Bryan Hays - BBT Sup., Daniel Spray - Training Mgr., Jacob Lopez - Marketing Ops. Mgr.
Apr. 09	Plainview Garage Sale for MOD	Randy Marroquin - Plant Mgr., Kristi Harris, Leticia Guajardo, Teresa Landeros - RSRs, Josh Perez, Gilbert Montoya, Domingo Rosales, John Hilario, Mark Alvarez - BBTs
Apr. 09	Lubbock Women In Communication	Alona Beesinger - Marketing Mgr., Jennifer Frager - Sales Mgr., Laura Salinas - HR Mgr., Colleen Moushey - Regional Business Mgr., Alee Hartline - Marketing Coordinator - Amber Conner - DSR
Apr. 09	Lubbock Women's Club Luncheon	Alona Beesinger - Markeing Mgr.,
Apr. 09	March of Dimes	Penny Hull - HR Generalist, Brent Murphrey - BBT Sup
Apr. 09	Joe Arrington Cancer Golf Tournament	Brian Borthwick - System Director, Marty Stevens - BBT Sup., Andrew Wallace - Sr. Financial Analyst, Josh Levya - Sr. Financial Analyst
May 09	Plainview Relay for Life	Randy Marroquin - Plant Mgr., Kristi Harris, Leticia Guajardo, Teresa Landeros - RSRs, Josh Perez, Gilbert Montoya, Domingo Rosales, John Hilario, Mark Alvarez - BBTs
May 09	Cinco De Mayo Luncheon	Vera Perez - Sr. HR Director, Randy Marroquin - Plant Mgr., Sylvia Ortega - Billing Mgr., Brian Borthwick - System Director, Debra Chapa - RSR II, Johnny Gutierrez - TSR Sup., Jamie Rangel - TSR Sup.
May 09	AHA Go Red for Women	Alona Beesinger - Marketing Mgr., Jennifer Frager - Sales Mgr., Aimee Doane - VP Ops., Amanda Webster - Voice Ops Mgr., Vera Perez - SR. HR Director, Sherry Odorizzi - Executive Asst., Lucinda Escobar - Regional Recruiter, Vickie Kern - HR Generalist II
May 09	Youth Corp Golf Fest	Brian Borthwick - System Director, Marty Stevens - BBT Sup., Josh Levya, Andrew Wallace - Sr. Finance Analysts
May 09	Lubbock Relay for Life	Jody Bueno - TSR Sup., Chad Stallings - TSR II, Jimmy Davila - CCR II, Chris Farris - Voice Ops
May 09	Lubbock Chamber Business Expo	Alona Beesinger - Marketing Mgr., Tracy Edwards, Sharmon Banks - SBS AE's, Jennifer Frager - Sales Mgr., Chris Ramirez, Rubin Morales - Sales Sups., John LaFreniere, Bryan McGree, Brent Hix - DSRs
May 09	Lubbock Chamber Prayer Lunch	Alona Beesinger - Marketing Mgr., Brian Borthwick - System Director, Randy Marroquin - Plant Mgr., Jennifer Frager - Sales Mgr., Sylvia Ortega - Billing Mgr., Sherry Odorizzi - Executive Asst., Alee Hartline - Marketing Coordinator
Jun. 09	North & East Development	Alona Beesinger - Markeing Mgr.,
Jun. 09	Children's Miracle Network	Alona Beesinger - Markeing Mgr.,
Jun. 09	Covenant Foundation Story Teller Event	Alona Beesinger - Markeing Mgr.,
Jun. 09	Random Acts of Kindness	All Lubbock Front Counter Representatives
Jul. 09	MDA Golf Tournament	Brian Borthwick - System Director, Jacob Lopez - Marketing Ops Mgr., John McNelly - VP Marketing, Mike Nelson - VP Finance
Jul. 09	Lubbock ISD Dr. Karen Garza Reception	Alona Beesinger - Marketing Mgr., Brian Borthwick - System Director
Jul. 09	Lubbock Cattle Baron's Ball	Alona Beesinger - Marketing Mgr., Brian Borthwick - System Director, Jacob Lopez - Marketing Ops. Mgr.
Aug. 09	Casas for CASA	Alona Beesinger - Markeing Mgr.,

Aug. 09	Lubbock Chamber Golf Tournament	Alona Beesinger - Marketing Mgr., Scott Adams - Marketing Mgr., Alee Hartline - Marketing Coordinator, Amber Conner - DSR, Jeff Robbins - Marketing Coordinator, Sarah Beard - Media, Debbie Patton - Media, Brian Borthwick - System Director, Marty Stevens - BBT Sup., Doug Rhodes - MDU Sales Mgr., Jennifer Frager - Sales Mgr., Jacob Lopez - Marketing Ops. Mgr., Mike Nelson - VP Finance, Pat O'Conner - SR VP Central, Michael Shaffer - SBS Sales Mgr.
Aug. 09	CAC Awards Luncheon	Alona Beesinger - Marketing Mgr., Randy Marroquin - Plant Mgr., Janice McKinley - Business Mgr., Debra Chapa - RSR II, Marty Stevens - BBT Sup., Penny Hull - HR Generalist, Amanda Webb - Admin, Alee Hartline - Marketing Coordinator
Aug. 09	Boys and Girls Club Golf Tournament	Alona Beesinger - Marketing Mgr., Brian Borthwick, Mark Parrish, Tim Archer, Jason Gebhart - System Directors
Aug. 09	United Way Kick Off	Jennifer Frager - Sales Mgr., Brian Borthwick - System Director, Penny Hull - HR Generalist, Randy Marroquin - Plant Mgr., Sylvia Ortega - Billing Mgr., Shelley Hoadley - CC Mgr., Bruce Bender - CC Mgr.

\* BBT Progression Program: which allows technicians to self promote to higher levels by taking online courses and getting SCTE certified. Training is paid by Suddenlink.

\* Smartlink Online Courses: Available to all employees to take online courses to learn new skills

\*Establishment of training programs designed to enable unit personnel to acquire skills that could qualify them for higher level positions