1. **CONNECT**

The current modem will not be replaced and will provide phone service, the new modem will be added and provide internet service. Unplug coaxial cable from the current modem and connect it to the splitter.

- Connect the black coaxial cable to the old modem, and white coaxial cable to the new modem, please make sure all connections are finger tight.
- Plug the power cord into the new modem, and into an electrical outlet. If a router is connected, connect the power or turn it on.

2. **ACTIVATE**

Wait for the online connection light on the front of the modem (may be labeled: Online, Sync, Cable or Ready) to stop flashing and remain lit. Once the light is solid, open up a web browser.

- A registration page will appear, use the account number from a monthly statement to complete the activation process.
- To activate your service

**NEED HELP? CALL 844.790.7477 OR VISIT HELP.SUDDENLINK.COM FOR HELP VIDEOS ON INSTALLING YOUR NEW EQUIPMENT.**